



QUALITY POLICY

Extract from the QUALITY MANUAL § 01-05.3

The **GENERAL MANAGEMENT** of **FRA.MO**. srl proceeds to define its "Policy for Quality" framing it in a broader vision of the company's general strategy and its positioning in the market.

The company strategy follows the following guidelines:

- Carry out its activity to reach effective and long term results
- Supply as a result of the process products in line with the highest quality standards
- Aiming at education and training of human resources in order to increase culture overall professionalism and create an efficient work group.
- Monitor risks-opportunities, the needs of interested parties associated with the context company identified

The company policy therefore aims to:

- meet customer expectations, even if not expressed
- ensure that the articles produced comply with the applicable standards and specifications and that meet the requirements of suitability for use, performance, safety and reliability;
- carry out its business while respecting the environment, health and safety of people;
- evolve the corporate culture towards the concept of "total quality"

To this end, FRA.MO. srl has established:

- involve all staff through constant information and training activities
- prepare an organizational structure aimed at implementing what has been expressed
- provide adequate equipment and resources suited to the company reality
- evaluate and implement adequate resources for corporate protection and safety
- exercise constant control over the implementation of what is expressed in the Quality Manual
- periodically review the compliance of the System with company policy and make adjustments changes necessary to achieve this objective
- periodically update the objectives in collaboration with the customer with the aim of continuous improvement of activities.

Annually, the **GENERAL MANAGEMENT** undertakes to review this document and integrate it with the general annual objectives.